BOSE®

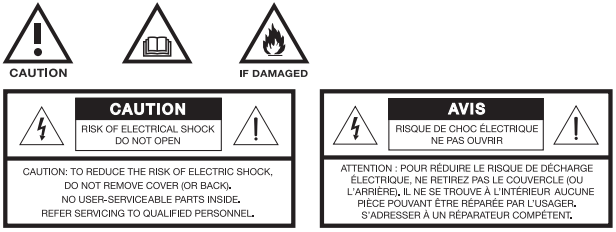
SoundLink™ Wireless Music System

Owner's Guide | Guía de usuario | Notice d'utilisation

SAFETY INFORMATION

Please read this owner's guide

Please take the time to follow the instructions in this owner's guide carefully. It will help you to properly use your new Bose® product and enjoy its features. Please save this owner's guide for future reference.


CAUTION
IF DAMAGED
CAUTION
RISK OF ELECTRICAL SHOCK
DO NOT OPEN
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK,
DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICEABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED PERSONNEL.
AVIS
RISQUE DE CHOC ÉLECTRIQUE
NE PAS OUVRIR
ATTENTION : POUR RÉDUIRE LE RISQUE DE DÉCHARGE
ÉLECTRIQUE, NE RETIREZ PAS LE COUVERCLE (OU
L'ARRIÈRE). IL NE SE TROUVE À L'INTERIEUR AUCUNE
PIÈCE POUVANT ÊTRE RÉPARÉE PAR L'USAGER.
S'ADRESSER À UN RÉPARATEUR COMPÉTENT.

The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle alerts the user to the presence of important operating and maintenance instructions in this owner's guide.

WARNINGS and CAUTIONS

- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The product shall not be exposed to dripping or splashing, and objects filled with liquids, such as vases, shall not be placed on or near the product. As with any electronic products, use care not to spill liquids into any part of the product. Liquids can cause a failure and/or a fire hazard.
- The power supply must be used indoors only. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.
- Make no modifications to the product or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and system performance, and will void the warranty.
- Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.
- Do not place any naked flame sources, such as lighted candles, on or near the apparatus.
- Contains small parts that may be a choking hazard. Not suitable for children under age 3.
- Before use, charge the battery using only the power supply provided with the system. Refer to charging instructions in the system owner's guide. Do not continue charging the battery if it does not reach full charge within the specified charging time. Overcharging may cause the battery to become hot, rupture, or ignite. If you see any heat deformation or leakage, properly dispose of the battery.
- Do not attempt to charge the battery in temperatures outside the range of 32°-104°F (0°-40°C).
- Keep batteries out of the reach of children and pets.
- If the battery begins to leak, do not allow the liquid to come in contact with your skin or eyes. If contact has been made, wash the affected area with plenty of water and seek medical advice immediately.
- Do not expose the product or battery to excessive heat, including direct sunlight or fire and storage or use inside cars in hot weather, where it can be exposed to temperatures in excess of 140°F (60°C). Doing so may cause the battery and power supply to generate heat, rupture, or ignite. Using the product in this manner also may result in a loss of performance and a shortened life expectancy.
- If the battery is damaged and ignites, do not use water to extinguish flames. Instead, use a functioning fire extinguisher.
- Do not step on, throw, or drop batteries or the power supply or expose them to a strong shock. Do not pierce, crush, dent, or deform the batteries or power supply in any way. If either becomes deformed, properly dispose of it.
- Do not short-circuit batteries. Avoid storing them around metal objects such as keys, pocket change, paper clips, and jewelry.
- Do not dismantle, open, or shred the battery.
- The battery is intended to be used only with the Bose product and the power supply provided with it.

- This product is intended to be used only with the power supply provided.
- After extended periods of storage, it may be necessary to charge and discharge the battery several times to obtain maximum performance.
- The cells in the batteries perform best when operating at normal room temperature, 70°F (20°C).
- Replace the SoundLink™ system battery only with a genuine replacement battery from Bose or an authorized Bose dealer. Bose cannot warrant the safety and compatibility or assure the operability of batteries from other manufacturers for use in operating the SoundLink system. DO NOT attempt to use the SoundLink system battery to power other electronics. Doing so may result in permanent damage to your system and/or personal injury.
- Product labels are located on the bottom of the product and on the battery.

Please dispose of a used or damaged battery promptly and properly, following all local regulations. Do not incinerate.

To return a system battery for recycling, contact Bose or your Bose dealer. In the United States only, call 1-800-905-2180 or visit the Bose® website at www.Bose.com. For other regions, see the contact information included in the carton.

CE Hereby, Bose Corporation, declares that the SoundLink Wireless Music System is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and all other applicable Directives. The complete Declaration of Conformity can be found at www.Bose.com/static/compliance/index.html.

Important Safety Instructions

1. **Read these instructions –** for all components before using this product.
2. **Keep these instructions –** for future reference.
3. **Heed all warnings –** on the product and in the owner's guide.
4. **Follow all instructions.**
5. **Do not use this apparatus near water or moisture –** Do not use this product near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, or anywhere else that water is present.
6. **Clean only with a dry cloth –** and as directed by Bose Corporation. Unplug this product from the wall outlet before cleaning.
7. **Do not block any ventilation openings. Install in accordance with the manufacturer's instructions –** To ensure reliable operation of the product and to protect it from overheating, put the product in a position and location that will not interfere with its proper ventilation. For example, do not place the product on a bed, sofa, or similar surface that may block the ventilation openings. Do not put it in a built-in system, such as a bookcase or a cabinet that may keep air from flowing through its ventilation openings.
8. **Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.**
9. **Only use attachments/accessories specified by the manufacturer.**
10. **Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.**
11. **Unplug this apparatus during lightning storms or when unused for long periods of time –** to prevent damage to this product.
12. **Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way: such as power supply cord or plug is damaged; liquid has been spilled or objects have fallen into the apparatus; the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped –** Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltages or other hazards. Please call Bose to be referred to an authorized service center near you.
13. **To prevent risk of fire or electric shock, avoid overloading wall outlets, extension cords, or integral convenience receptacles.**
14. **Do not let objects or liquids enter the product –** as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.
15. **See product enclosure for safety-related markings.**
16. **Use proper power sources –** Plug the product into a proper power source, as described in the operating instructions or as marked on the product.

Information about products that generate electrical noise

U.S.A. only

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

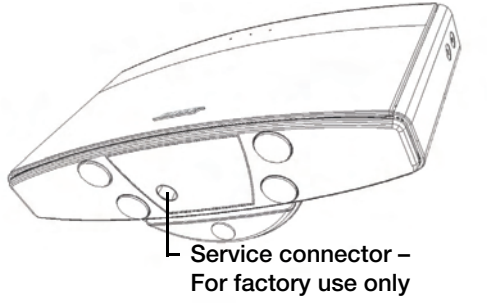
Any changes to this device not expressly approved by Bose Corporation may void the user's authority to operate this device.

Canada

- This Class B digital apparatus complies with the Canadian ICES-003 Class B specification.
- The radio communication device incorporated into this apparatus meets all requirements of the Industry Canada standard RSS-210.

SoundLink and the distinctive design of the SoundLink system are trademarks of Bose Corporation in the U.S. and other countries.

Note: *The round connector on the bottom of the SoundLink™ speaker is for Bose® factory service use only.*



For your records

Serial number (on the bottom panel): _____

Purchase date: _____

Dealer name: _____

Dealer phone: _____

Please keep your sales receipt with this owner's guide.

Overview

Thank you for purchasing the SoundLink™ wireless music system. Now you can enjoy music from your computer in any room you choose, wirelessly.

Features:

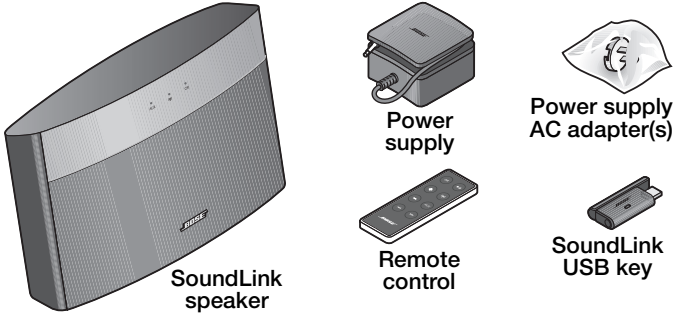
- Simple wireless connection using the SoundLink USB key – no software to install
- Long-range wireless link lets you listen in and around your home
- Rechargeable lithium-ion battery provides hours of Bose® performance
- Handy remote included

Unpacking

Check the carton for all the parts shown.

Save the carton and packing materials, which provide the safest way to transport this product.

If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose Customer Service. Refer to the address list enclosed in the carton for contact information.



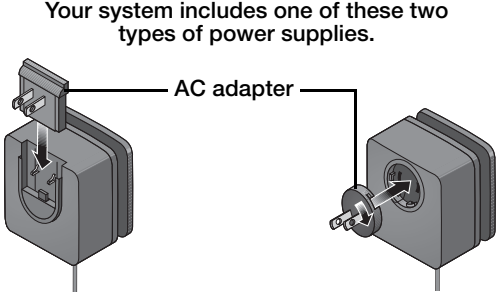
SYSTEM SETUP

Activating the system

Initially, the battery is not fully charged and may be in a protection or inactive mode.

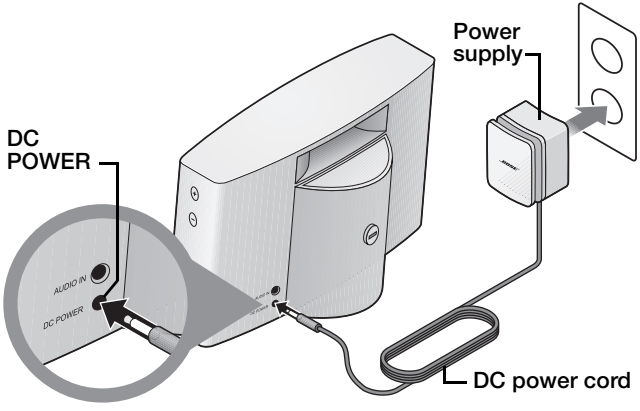
To activate your new system and charge the battery:

1. Place the SoundLink™ speaker on a flat, stable surface.
2. Attach the AC adapter for your region (more than one may be included) to the power supply.



IMPORTANT IN CHINA AND KOREA ONLY:
An AC adapter for use in your country is labeled on the outside of the small bag that contains it. Be sure to use that adapter only.

3. Plug the DC power cord on the power supply into the DC POWER connector on the SoundLink speaker.



4. Plug the power supply into a live AC outlet.

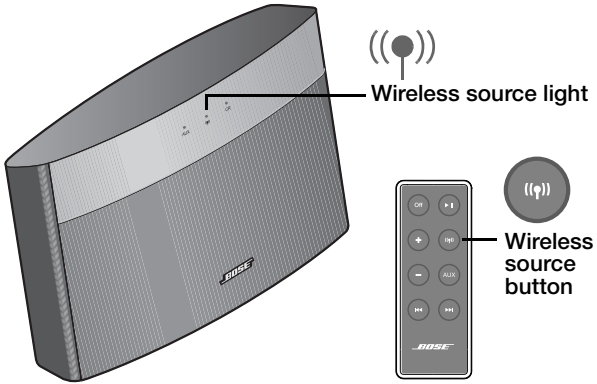
CAUTION: *Use this system only with the provided power supply or a replacement power supply from Bose Corporation.*

Note: *To reach full charge, the battery requires charging for a minimum of 10 hours. See "Charging the battery" on page 9.*

Connecting your computer

1. Make sure that the wireless source light on the SoundLink™ speaker is flashing.

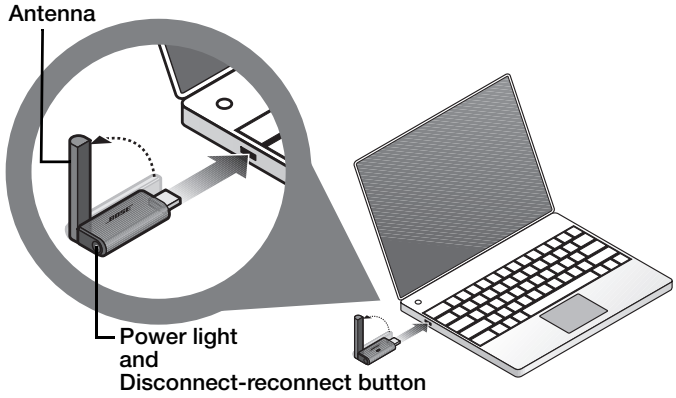
   If not, press the remote wireless source button. The wireless source light should start flashing.



2. Make sure your computer is on and all music applications are closed.

3. Lift the antenna on the SoundLink USB key to the vertical position and plug it into a USB port on your computer.

   Confirm that the SoundLink USB key power light turns on and starts flashing.



4. Wait a few seconds for your computer to recognize the SoundLink USB key. When ready, it will automatically establish a wireless link with the SoundLink speaker. This may take up to 20 seconds the first time, much less after that.

You may notice the wireless source light and USB key power light start flashing faster as the SoundLink™ system establishes a wireless connection.

When both lights change from flashing to always on, and you hear a tone from the speaker, your SoundLink™ system is ready to use.

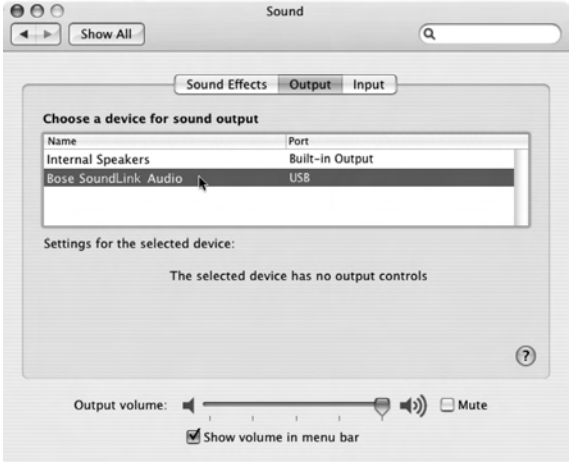
5. Open the music application on your computer, or navigate to an Internet radio station and play the music you want to hear.

   To disconnect or reconnect, press the button on the end of the SoundLink USB key. See “Using the USB key” on page 5 for more information.

Note: *While listening to music through the SoundLink wireless music system, you will not hear music through your computer’s internal speakers or sound card.*

If you don’t hear music from the SoundLink speaker

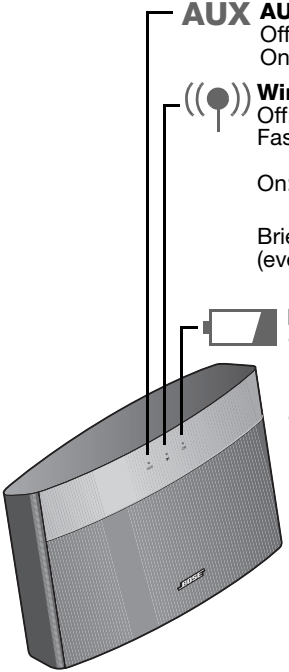
Mac users: Go to **System Preferences, Sound** settings and make sure “Bose SoundLink Audio” is the selected **Output** device.



Both Mac and PC users: You may need to **restart your music application**.

System status lights

The status lights on the SoundLink™ speaker front panel indicate source selection and battery condition.



AUX **AUDIO IN source (page 7)**
Off: .....AUX source not selected
On: .....AUX source is selected

Wireless source
Off: ..... No wireless connection
Fast flashing: ... Wireless source is connecting
On: ..... Wireless source is connected
Brief flash: ..... Wireless source is selected, but disconnected at the computer
(every 3 sec)

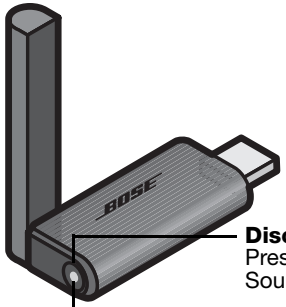
Battery

- Indicates battery level during portable operation. See “Operating on battery power” on page 8.
- Indicates battery charging status. See “Charging the battery” on page 9.

Note: *Each button pressed on the remote causes the light for the selected source to blink.*

Using the USB key

The USB key will automatically connect your computer with the SoundLink speaker whenever you insert it into a USB port.



Disconnect-reconnect button
Press to disconnect or reconnect the SoundLink speaker

Power light
Off: .....USB key is not powered
Slow flashing: .....Powered and available for connecting to the SoundLink speaker
Fast flashing: .....Establishing a connection
On:.....Connected to the SoundLink speaker

Remote control

Press any remote button except **Off** to turn on your SoundLink™ system.

Each time you press a remote button, the front panel light for the selected source flashes briefly.

Depending on the music application you are using on your computer, you can use the play/pause and skip buttons to control the music playback.

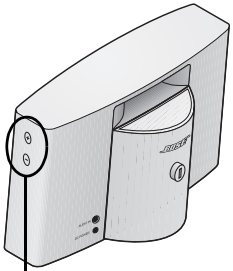
Play/Pause and skip buttons may not work for Internet radio stations or some music applications.

Note: *This remote does not control any device plugged into the AUDIO IN connector.*

Off	*Press* to turn off the SoundLink system.
▶II	*Press* to play or pause the current track on your computer.
((ψ))	*Press* to select your computer as a wireless source.
AUX	*Press* to select the AUDIO IN source.
+	*Press* to increase (+) or decrease (–) the volume.
–	*Press and hold* for faster adjustment.
▶▶I	*Press* to skip to the beginning of the next track.
I◀◀	*Press* to skip to the beginning of the previous track.

SoundLink™ speaker volume controls

Touch-sensitive volume controls are located on the right side of the SoundLink™ speaker. These raise and lower the SoundLink system volume in the same way as the remote control volume buttons.



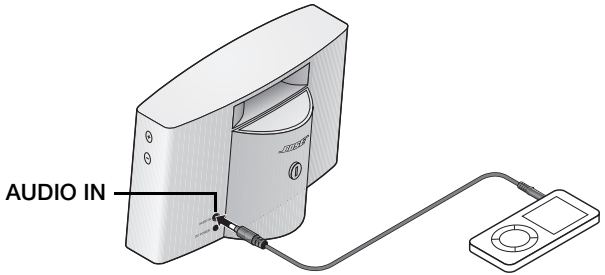
System volume touch controls

- *Touch* to increase (⊕) or decrease (⊖) the volume.
- *Touch and hold* for faster adjustment.

Adding another music source

You can use another audio device, such as a portable digital music player, with your SoundLink system. This requires using a stereo audio cable (not provided) that is appropriate for the connected audio device and has a 3.5mm mini plug on the end that plugs into the AUDIO IN connector on the SoundLink system.

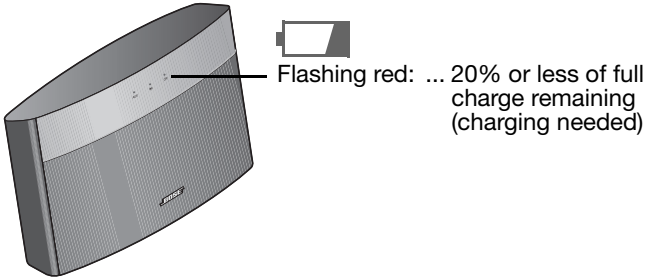
1. Plug the cable from the audio device into the AUDIO IN connector on the back of the SoundLink speaker.
2. Press the remote **AUX** button.
3. Set the connected device to full volume, then use the SoundLink system volume buttons to adjust the level.



Operating on battery power

A fully charged battery provides approximately three hours of use if the SoundLink™ system is set to maximum volume. However, the rate of battery discharge varies with the type of music played and the volume setting. You can extend the battery operating time significantly by lowering the volume.

The battery status light on the SoundLink speaker indicates when charging the battery is necessary. See “Charging the battery” on page 9.



Manual battery check

The battery light is normally off to conserve battery power. To check the charge level, press and hold the remote **Off** button and observe the battery light color.

Green: ..... 70% or more of full charge
Yellow: ..... 20% to 70% of full charge
Flashing red: ... 20% or less (charging needed)

When to replace the battery

The battery should be replaced when:

- The battery status light remains yellow after 10 hours of charging
- The period of battery operation decreases

Battery protection mode

If the SoundLink system is unplugged and unused for more than 14 days, it enters battery protection mode to preserve battery power. Your system is in this state when you first set it up. To reactivate your SoundLink system, connect the power supply to the SoundLink speaker and charge the battery.

Charging the battery

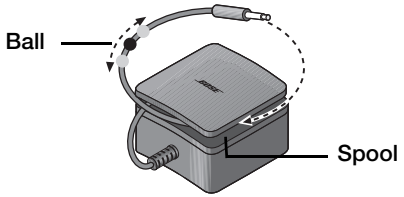
To charge the battery, plug the power supply into a live AC outlet and plug the cord into the DC POWER connector on the back panel of the SoundLink speaker. Recommended charging time is 10 hours. The battery light on the speaker indicates charging status.

Yellow: ... Battery charging
Off: ..... Charging cycle done

Taking the system with you

To turn off the SoundLink system and pack it for travel:

1. Unplug the SoundLink USB key and lower the antenna to its compact position.
2. If necessary, unplug the power supply from the AC outlet and the SoundLink speaker.
3. Wrap the power supply cord around the spool built into the top of the power supply. Slide the ball toward the end of the cord as needed and press it into the spool to hold the cord in place.



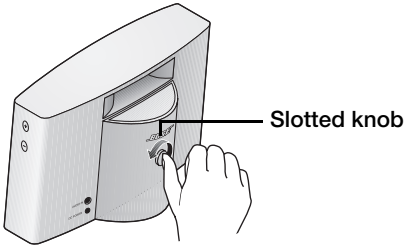
CARE AND MAINTENANCE

Replacing the SoundLink™ speaker battery

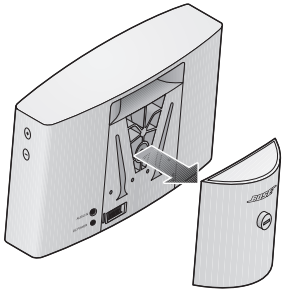
To purchase replacement batteries, contact your local authorized Bose dealer or visit www.Bose.com to order from Bose directly. To contact Bose by phone, refer to the contact list provided in the carton.

WARNING: *Replace the battery only with a genuine Bose® replacement battery. Bose cannot warrant the safety and compatibility or assure the operability of batteries from other manufacturers when used in the SoundLink system.*

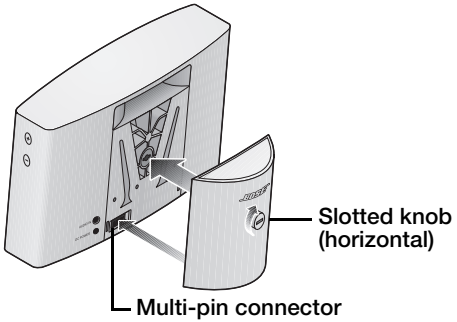
1. Using your thumbnail or a coin, push in the slotted knob and turn it counterclockwise to unlock the battery.



2. Carefully pull the battery away from the back of the SoundLink speaker.



3. On the new battery, turn the slotted knob so the slot is horizontal.



4. Plug the battery into the multi-pin connector.
5. Push in the slotted knob and turn it clockwise until the slot is vertical.
6. Connect the power supply and charge the battery.

Replacing the remote battery

When the remote stops operating or its range seems reduced, it is time to change the remote battery. Replace it with type CR2032 or DL2032.

1. Using a coin, turn the battery cover slightly counterclockwise.

2. Remove the used battery and insert the new one. Be sure the battery is plus (+) side up.

3. Reseat the cover and turn it clockwise until it locks into place.

WARNINGS:

- *Keep the remote control battery away from children. It may cause a fire or chemical burn if mishandled. Do not recharge, disassemble, heat above 100ºC (212ºF), or incinerate.*
- *Dispose of used batteries promptly. Replace only with a battery of the correct type and model number.*
- *Danger of explosion if battery is incorrectly replaced. Replace only with Duracell, Eveready, Energizer, Maxell, Toshiba, or Shun Wo CR2032 or DL2032 3-volt lithium battery.*

Cleaning

To clean the exterior surface of your product, you can wipe it using a soft, dry cloth. You can also lightly vacuum the grille.

- Do not use solvents, chemicals, or sprays.
- Do not allow liquids to spill or objects to drop into any openings.

Troubleshooting

If you experience difficulty with your SoundLink™ wireless music system, use the following table to try to solve the problem. If the problem persists, see “Contacting customer service” on page 14.

Care and Maintenance

Problem	What to do
My computer does not recognize the SoundLink™ USB key.	• Remove the SoundLink USB key from your computer, wait 30 seconds and insert it again. • If you are using a USB hub, make sure the hub is powered. • Try a different USB port. If you are using a powered USB hub, try moving the SoundLink USB key to a USB port on the computer. • Remove the SoundLink USB key, restart your computer, and insert the USB key again. • Refer to the owner's guide, help system, or technical support for your computer to learn how to detect and install new hardware.
My computer does not connect with the SoundLink speaker. The wireless source light blinks continuously.	• Decrease the distance between the speaker and your computer. • If you are using a desktop computer, try moving the SoundLink USB key to a USB port on the front of the computer (if possible) or use a USB extension cable. • Remove the SoundLink USB key from your computer, wait 30 seconds and insert it again. • Disconnect the power supply from the SoundLink speaker, remove the battery from the SoundLink speaker and install it again. Reconnect the power supply. • Try restoring the wireless link between the speaker and the USB key. See "Restoring the wireless link" on page 14. • Try moving the speaker closer to your computer or away from possible sources of interference such as another wireless device, a microwave oven, or wireless computer network router.
The SoundLink system does not respond to remote control commands.	• Make sure there is a clear path between the remote and the SoundLink system. • Using a clean, dry cloth, wipe the small lens on the front end of the remote. • Try the remote from a different location or try changing the location of the speaker. You may be experiencing interference from bright room lights or sunlight. • Make sure the remote battery is installed correctly or replace it if it is old. • Check the SoundLink speaker battery status light. Charge the battery if necessary. • Make sure your music playback program is selected in the foreground on your computer. • Be aware that remote commands may not operate Internet radio stations.

Problem	What to do
I cannot hear music playing from my computer on the SoundLink™ speaker.	• Close or quit the music application on your computer and restart it. • Press the SoundLink USB key button. Unplug the USB key, wait 5 seconds, and plug it in again. • Increase the SoundLink system volume. • Check the SoundLink speaker battery status light. Charge the battery if necessary. • Make sure the volume on your computer is turned up and is not muted. • Make sure your computer music application is running. • Press the SoundLink USB key button to restore the wireless link. • Make sure “Bose SoundLink Audio” is selected as the audio output device for your computer.
I cannot hear music from the AUX source.	• Press the AUX button on the remote and check that the AUX source light is on. • Make sure your connected device is on and playing. • Increase the volume level on the device. • Increase the SoundLink system volume.
Poor reception, or audio is dropping out	• Change the angle of the antenna on the SoundLink USB key. • Rotate the SoundLink speaker, or move a few feet to a new location. • Connect the SoundLink USB key to a different USB port on your computer or try using a powered USB hub. • Move the SoundLink speaker away from known wireless sources of interference, such as microwaves, cordless phones, mobile phones, and Wi-Fi routers. • Use a USB extension cable, available for purchase at computer stores. These cables have a normal USB male connector on one end and a female connector on the other. Plug the USB key into the female end and plug the male end into the computer. • If you continue to experience reception problems, contact Bose customer service.

Restoring the wireless link

If the SoundLink speaker and USB key fail to connect, try the following to restore the wireless link:

1. Turn on the SoundLink speaker.
2. Press and hold the wireless source button until the wireless source light starts flashing slowly.
3. Press and hold the USB key button until the USB key power light starts flashing slowly.
4. Wait until both indicator lights change from flashing to always on.

   When you hear a tone from the speaker, it has successfully connected with the USB key.

Contacting customer service

For questions about the SoundLink™ wireless music system, contact your local Bose dealer. To contact Bose directly, see the address list included with your SoundLink system or visit http://owners.Bose.com on the Internet.

Limited warranty

Your SoundLink wireless computer speaker system is covered by a limited transferable warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

What you must do to obtain limited warranty service

Return the product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit http://global.Bose.com for Bose contact information in your country/region) for specific return and shipping instructions.
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country.
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Technical information

Power supply rating
Input: 100-240V~ 50/60Hz, 1A
Output: 20V, 2A Max. ⎓

Dimensions
6.7"H x 12.0"W x 5.1"D (17.0 cm x 30.7 cm x 12.8 cm)

Weight
5.2 lb (8.4 kg), including battery

Computer system recommendation
Microsoft Windows® XP or Vista
Mac OS® X 10.4 or higher

***Bluetooth*® QD ID**
SoundLink™ speaker: B015402
SoundLink USB key: B015403

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